

WOZA MOYA Reflections for 2013

Minutes: Mthobisi Mthembu, Hlengiwe Zuma, Sinethemba Ndlovu, S'Celo Chiya, Mduduzi Gamede.

Highlights

1. We are the hardworking team. We love our community and do utmore offer the best of care and support. We love our work at Woza Moya.
2. Woza Moya internal support groups is amazing time by ourselves, we open hearts to one another and share everything together. Today we include our Management Committee, it was so good.
3. Clowns without Borders are old partner know how to support our beneficiaries. This year they came and did great job with our support groups on human rights and gender based violence in our community.
4. Our Program Managers of all programs are giving us very good support and back up, when we ask. That we need help in the community the CCWs says. Our Managers communicate with us in a very good positive manner.
5. The Gogos (grannies) of Ofafa are getting important support that they need a lot in their lives. They love the Christmas party at Woza Moya.
6. The beneficiaries welcome our donors and supporters the time they visit to Ofafa. They are open their homes for everything
7. Ixopo Department of Health monthly clinic at Woza Moya is excellent. They are add more services such as chronic illness and mobile clinic and the patients is growing, the community love this clinic every month. Now Checkers come every month to make a soup kitchen for all the patients. This is amazing.
8. As the Community Care Workers (CCWs) we are very happy to get compliments.
9. The Community is very happy to see Sue coming, walking long way to see their springs, far away in Ofafa.
10. Paralegal Manager is managing to get progress for clients, by writing the letters and challenging government departments. Well done. The Department of Social Devilmnt see the progress in our work and put in a request for working together.
11. The donation of second hand clothing, shoes, blankets, food parcels is helping the poorest community members a lot who had nothing at home. They appreciate Woza Moya a lot.
12. This year Christmas Party presents were best than ever, inside is stationary, clothing, toiletries, toy, sweeties. Everyone got a present, children, gogos, Woza Moya team members. Sue explain again the great volunteers from Durban that was Jovita, Sandy, Samantha and Taryn and everything they do for us at Woza Moya. Even the Christmas Party everyone say was so good this year. The children is perform so well and so on.
13. The ECD (early childhood development) monthly meetings in Durban at Save the Children KZN are helping us a lot. We learn a lot from others ECD partners in KwaZulu-Natal.
14. The Woza Moya Staff at Community Centre is working very well together. We have good relations to each other and love to support one other.
15. The Chief of Ofafa, Nkosi Ndlovu, is praise Woza Moya and thanks be to God for bringing the water to Dingizwe School and so on.
16. Our team spirit is everyone is helping each other, to love and support the next one. We are united and trust ourselves.

17. The staff says thanks to Alan for construction to all buildings, vehicles and maintenance repairs which is huge job. He always busy, over the WASH work.
18. Bheki and Alan clean out the toilets with big machine which was tough and dirty job. They was full and in very bad state now they're empty.
19. Village chickens farmers have had great success this year. It's growing all the time.
20. People are coming out of their problems through Woza Moya. Example is some peoples taking their medications more correctly now.
21. Many excellent TRAINING at Woza Moya this year. Our people are developing a lot:
 - a. Media Training with Viroshen and Jetty Weaver was very good. Roy also helps us.
 - b. M & E (monitoring and evaluation) trainings with Margie Roper, Oxfam consultant.
 - c. Youth Facilitation Training with One Voice South Africa
 - d. Disability Trainings with CREATE
 - e. WASH integration Trainings, with Peter Sekgobela, via Oxfam, the CCWs give Vote of Thanks for this. We even remember to wash our hands.
 - f. Sue add the workshops and conferences of 2013 especially from OXFAM
 - g. Individual staff is help develop, like Mtho is getting driving licence, he says thanks to WM for this. Others is doing ABET adult education and so on.
22. We have perfect Management Committee, respect, love, support us in the community.
23. The 2 Supervisors, Dingeni and Nesta, are always moving around the community every day supporting us CCWs.
24. World Aids Day at Hlokozi, our representative Dingeni Khanyile did very good job and speech
25. WASH program is help to improve hygiene in Play School. Children now know a lot about to wash hands after toilet, before eat. They have toothbrush and facecloth and they pick up litter, even at home when they leave school.
26. We are all having Tippy Taps at home now and even in community more people are making at home. Hygiene is improving. Diarrhoea is less in some homes.
27. End of year 'Parents' (foster parents) meeting at Play School successful one, they are very happy to everything the Play Therapists are doing and praise them a lot.
28. Big and Great Days at Woza Moya this last year is:
 - a. Youth Day – sports, soccer and netball, was huge successful
 - b. Mandela Day – Clive Pillay and VIPs were all coming. Clive brings foods, blankets.
 - c. AGM and Open Day – all Farmers were coming to see Woza Moya!
29. Nobody died inside Woza Moya this last year 2013. The hole group is alive. We are so happy about that.
30. The CRAFTS are doing so well at Woza Moya. High sales this last year. Our 2 seamstress are top quality, working very hard every day. And community members are developing with skills and getting some income. More people are want more sock monkeys. Well done.
31. The afternoon afterschool vulnerable children program is much better now since OVC Manager, Thembi take over. Well done. She make a big difference.
32. Our wages are help us our families to survive; thanks be to God. We always receive on 25th.
33. To have a home although weather was very bad there was a big storm but we were able to survive.
34. To have our internal support group and also these general meeting like this is help us a lot emotionally and release stress and take out our problems.

35. Working in partnership with stakeholders in all ways, government, other NGOs, community members, everyone, we share different ideas and solve challenges all together.
36. We learn about important water harvesting in dry season now we are careful on water side.
37. The community support groups of different types are excellent: such as PLWA (people living with aids, now 550 members), CLWA (children living with aids, now 58 members), Foster Parents/Gogos/Grannies (now 149), OVCs (orphaned and vulnerable children, now 150) situated all around Ofafa. Jane & Thembi and CCWs do great job facilitating meetings.
38. We support 3 more crèches around Ofafa, they have nothing, we are sharing our donations , toys, books, materials, blankets, clothing, things that can help them. Save the Children KZN gives us materials for teaching, and our Play Therapists is teaching the ECD teachers at these crèches. They have no support, no training, only trying by themselves.
39. Beautiful new rondavel at Woza Moya is growing.
40. To have end of year break is good because we need time to break after working hard, to clean homes, stay with family, to do your own things.
41. The Night-watchman is looking after everything well, from 6pm to 6am. We never have any security problem at Woza Moya. Even our neighbours say they will always protect us.
42. Thank you Woza Moya that we see Madiba's memorial we stop work, light candles and prayer and watch TV all day in the our Community Centre.
43. The monthly Disability Clinic in Creighton is excellent, helping a lot of people, especially the children in our community. After Disability trainings many more numbers are coming to this clinic with us every month. We have disabled child in our Play School now, after this training.
44. To get basic medications to distribute to community helps because there was a lot of illness and more especially diarrhoea. To get gloves for every day working is good because it is not safe to work without it.
45. Community are planting a lot of vegetables with our support this season, make poverty less now community get fresh from the ground.
46. Our Accountant is smart, even at AGM she explained all the money to our team, very well. She is looking after the Woza Moya monies perfectly, she says we must ask any questions. She is very happy about how to Benedicta Memela is managing Finances on ground here.
47. Donors, Sue explain all peoples that supporting our work and how great they are for us. Such as OXFAM, AUSAID, ELMA, SCF, Deichmann, HCI, Arnold Zulman (VDF), HPCA and so on and Private Donors and Buddhists such as BRC next door helps us a lot.
48. Community members is welcome CCWs into their homes. When Supervisors do spot check visits every month the families are telling them very good feedback about the CCWs how well they are working in the homes. We all say well done to the CCWs.
49. The wonderful manner how we start the days at Woza Moya, every day with songs and prayers and then quick check ins. This make us feel good to start work.
50. Thanks for the new machine donated to us, for fax, copy, print, scan. It's works perfectly.

Challenges & Solutions

1. We educate community with new knowledge but they are not change the way to do things stay to their own way.
We continue to do our work the best way by bring education.
2. Some elders do not like the clinic and hospital, disturbance of appointment for children with a doctor.

- Same as above. Keep on teaching.
3. Taxi is too dangerous for the crèche children. It nearly have accident 3 times. He drive fast on slippery mud road. Before he squash all children in one taxi until they stamp on one another and end up dirty. Taxi always breaking down and small children must push it. If heavy rains he leaves some children like Lusiba esimdala behind.
In JAN2014 Woza Moya and all parents (foster parents) have meeting with taxi owner to discuss all this. Our children must be safe.
 4. SASSA government department social services do not care for people; they are losing files and documents so that clients wait for long time with no help. Others do not get their pensions at all.
Paralegal Manager will report to regional SASSA offices in Jan2014. And also Black Sash.
 5. Some community members they ask WM for help to get medications from the clinic and we do referral letters but they end up not use the medicines correctly or not at all.
Inform clinic staff and also keep on educating patients door to door.
 6. Some people do not accept their status for HIV and / or TB. They refuse clinic and go to traditional healers.
Home visits do counselling and also more community dialogues with Department of Health.
 7. Some community members is hate Woza Moya because they know we are the ones to call Social Worker or SAPS when we find a bad situation at home such as abuse or rape. Dingeni and Hloniphile had difficult time in their area for reporting these cases.
Managers to visit this area, show community that CCWs not alone. We support and protect them. Some Woza Moya men to accompany like S'Bonelo and Alan.
 8. Many peoples in deep poverty are wanting Disability Grant, they don't understand that you must be sick to get it.
Paralegal is plan community learning workshops in 2014 to teach community more about
 9. Many orphaned and vulnerable children not getting social grants even now.
Paralegal follow up with DSD and SASSA.
 10. WASH issues are not solved after we report them.
Alan explain that very big job to try empty all full VIP toilets in Ofafa, is not possible. Also cannot clean all water. This is job of Municipality. Our job is for teaching community to look after water sources, to teach how purify water at home, to wash hands, to stop to pollute environment, and to make the services happen in the right way. We learn to speak our rights to local government together for correct water and sanitation services.
 11. Children with problems must be removed but foster parents refuse because they get the money every month for these kids
Report these case to social worker and we recommend better foster parents that we are knowing in the community
 12. Some community members hide to the CCWs when they get extra help from another place because they also want extra help to WM, such as food parcels.
Not easy to hide in community so we will know in the end. Also ask DSD to show us their list
 13. Some people get jealousy when they see their neighbour get help, they want the same, they blame the Woza Moya CCW who works there.
Explain our systems of selection for poorest of poor.
 14. A teenager is sexually abusing other children but no one is following that.
Thembi to follow up in JAN.

15. When community members injure, they delay to go to clinic for help and later it is worse.
Education. Keep teaching how important to go to clinic and to go early for everything.
16. Other peoples are stubborn. They get medicines but do not use the right way and do not want us to teach them. For example the wife is sharing her ARVS to her husband which is not right way.
Home counselling and education and also community learning workshops.
17. Some people hide their HIV status and get their medicines the other way. This difficult for us to help support and monitor because they hide things.
On-going counselling and information at household and community levels.
18. Others do thing their own way and when it not works then they come back to us for help. It's difficult for us to deal with cases when we do not know where the case is starting.
Keep on discussing and teaching.
19. WM director explains the money situation is tough, we got enough to operate in 2013 but we cut service to some programs and still next year is more challenges to find enough fund.
Every year to year we not sure of the money situation. We pray God will help us to keep on finding support and donors Sue say. She tries her best to work hard and succeed.
20. Increase in YOUTH commit themselves to drug and alcohol at an early age of 17 due to no opportunities in life, nothing to do. Some are violence too. Other are pregnant very young age. Boys run away, not to know their children.
21. Youth who do not want attend school, they say they do not have anything for school, it not help them for life.
22. Youth are not respect elders anymore. They are rude.
23. Some cases, adults abusing children, making them slaves, beating them and not giving them food.
24. Youth who call themselves 'born frees, they say this no meaning to them. They misbehave due to that name.
In Jan 2014 we are starting big Youth programme at Dingizwe School. The issues of YOUTH are huge but we will start with this WASH project with young people and see how we are doing and what can be possible.
25. Women and children are more vulnerable not knowing they have rights in our community.
Community learning workshops next year are address GBV gender based violence more.
26. VIP toilets are full, people are using forests more than before now to go to toilets, which is dangerous for women and children
Alan explain, many toilets situated in wrong place that honey suckrs cannot access, even if Municipality would do this service. Only way now is to close and dig new toilets.
27. A small child lost last family member, old grannie, now she all alone.
Please take child to nearest relation now. Call Social worker.
28. People want more wheelchairs and blame CCWs to not give them.WM owns 5 wheelchairs on loan to community. Client must pay R100 deposit to loan. But one man no money at all.
Jane explain WM apply for wheelchairs to Dr Marion, we wait for results. We cannot loan WM wheelchair with no deposit because they never come back to WM, it's our rule. We always give R100 back when wheelchair is back to us.
29. People want CCWs to come to their homes daily.
2 Supervisors explain to families the situation. Too many families for CCWs to come daily
30. People want to become a WM client. How.

- 2 Supervisors explain how WM select families, check health and poverty status of homes.
31. Discrimination of HIV and TB and Disabilities is still in community all the time. Some people say the ancestors is angry to you, it is your fault.
 Donot argue about ancestors or not. Explain how to help HIV and TB, it's possible.
32. People who are mentally disturbed are totally discriminated against by whole community.
 Tell community stop this behaviour now.
33. Sue ask about Gays and Lesbians, CCWs say we do not exist have in our community.
 Sue say it's not usual.
34. Kids not having parents are discriminated against, others is tease them by this a lot.
 Thembi and CCWs in OVCs support groups talk about this more with all the children.
35. At WM we had problem with local children here, others say the orphans have no shoes, no good clothes, no food, therefore eating sandwiches fast and so one, due to no food at home. They tease orphans, make them feel ashamed. Jane is furious to this, she intervene strongly.
 All Woza Moya senior staff and Sue, Jane, Benedicta, is have big meeting with all children (about 150) at afterschool program discuss this. Thembi now start to work in afternoons with kids to make sure this never happen anymore. Kids need more mature staff in charge.
36. No enough guidance and love for kids not having parent. They are play dangerous game, get hurt. WM afterschool program try support and teach kids but not enough.
 Continue with afterschool programme and if more funds coming in then we add holiday programs. Money is needed for extra staff, materials, food and so on. For example maybe we can employ Sabee from CWBSA for a school holiday karate program. Or take kids to beach or hiking in Drakensberg.
37. Foster parents misusing grant they get for children, not using it right way for kids. Some kids are sick (HIV+) are they not caring well for that kid. They just leave sick child alone
 Managers to do referrals, Thembi, S'Bonelo and Jane.
38. Older guys find young girls with no parents and doing what they like to them. Girls end up to dropping out from school due to pregnant.
 CCWs to look deeply background of such cases. Find reason why this problem start.
39. Parents not treat their kids well. Other children decide to kill them self or leave home. They go to find sugar daddy.
 CCWs to do family counselling with parents and children.
40. In homes usually there is difference between real kids and orphan kids. People abuse the orphans who must go to forest and river for fetching wood and water all the time. And cook and clean and washing clothes.
 CCWs counsel families and report to DSD if foster parents get monies for orphans.
41. Pregnant girls are shown to the community by the adults but boys not seen anywhere about.
 This is culture and traditional way but now we must ask why, because is not fair for girls.
42. People are dying because of defaulting their treatments.
 Keep on teaching and giving correct information that ARV is to life, you cannot stop.
43. People have conflicts when family members die, the men die.
 Paralegal community learning workshops to teach people about Wills. But women not allowed ownership property.
44. Some men are admitted to hospital, they request pass out, they run away. Now very sick back at home.
 Nothing to do, they need go back hospital or die.

45. Some dogs is dangerous in community, they bite people. CCWs are worried to do home visits to some area. Even WM visitor from UK was bitten and Sue take her to get rabies injection.
Shout and call someone to take their dogs, explain if they don't do CCW will stop to visit that area.
46. The client smacked the CCW, he want to injure her with dangerous weapon because she mention HIV.
Woza Moya Managers (and men) to follow up to this man and show he cannot do this.
47. Old grannie is report that she is alone now, because all other family members is died. People break her house and steal things. She reports to SAPS but they do nothing.
Paralegal to call SAPS to enquire what happens.
48. Foster Parents are not bring children to Play School at right time for registration, they bring children when they are 5.
CCWs help educate families that Woza Moya Play School is 3-5 years old. Then they go to Grade R at Lusiba. They cannot bring 5 years to WM. They must attend orientation day and registration at right time, and sign MOU, not anytime in year. 2 intakes per year, that's all.
49. Waste disposal.
Teach community about the hygiene and they must dig hole and put tins and bottles but they have to burn plastic and papers and nappies and linen savers and condoms.
50. Men are also abused but nothing happening.
Male staff @ WM wishes to start support groups for men one day when the funding increases. They must go to Police Station and report situation.