

WOZA MOYA REFLECTIONS FOR 2012

SESSION 1:

9am - 11am: 5 Circles with one facilitator each, going around sharing what's working, what's not..
See Internal Support Group **Guidelines** at end of this document as **Appendix A**.

Tea Break

SESSION 2:

All back together in one large group, brainstorming Reflections for 2012

Minutes taken by: Thembi Mweli, Sinethemba Ndlovu, Thembelephi Chiliza

Minutes written up by: Thembi Mweli

SUCSESSES:

1. The Home Based Care Programme Assistant report that each and every time when she did the spot check visits, following the Community Care Workers (CCW), she sees that there is a good relationship between the community and the Community Care Workers. The feedback from the families is that they are loving and trusting the Woza Moya Care Workers too much. She say well done to the CCWs.
2. Income generation projects are going stronger all the time. The people are buying Woza Moya crafts and the poor people are benefiting from this and coming up in life.
3. Good food gardens this summer so that peoples are going to eat green fresh vegetables.
4. There is a trust and confidential in peoples we work with, because people come by themselves to us if they have problems. They tell their secrets to us Staff and CCWs.
5. Acceptance from the community. We are one with the Community.
6. Woza Moya has very close excellent relationship with Ixopo Department of Health. We always working well together and benefitting each other and the community. Weighing of the children is working very well after get training from the Department of Health.
7. Children from the Play School enjoy and dance with the CD from Gcina Mhlophe they also perform at our Christmas party. They love to sing and dance and are always happy at the Woza Moya Play School.
8. So many different TRAININGS we all get from Woza Moya Project. It is great and develops us a lot. Staff and Care Workers all discussion about the Trainings they did in 2012.
9. The Children living with aids Support Group are looking well. Now they are getting more used to the ARVs and they are healthy. They love to come to Woza Moya centre every quarterly during school holidays, for a full day. They are also more free and don't feel so sad anymore to be HIV+ they understand more now that it not their own fault to be HIV+
10. To be back as one team, strong and together after the one donor who is the local Government Department try to destroy us. Woza Moya is like one family, it not easy to crack us apart.
11. Alan WASH Manager did home visit to check the worse toilets in the community. He brought disinfectants and strong muthi that is making the toilets not full that much as before.

12. Media team did WASH baseline survey with mobile phones. The young staff were fast and professional and the CCWs make it easy for them acceptance from the community.
13. Community Care Workers decide by themselves to come back to Woza Moya; they resign from government department of DSD. Even though they is now earn less money, at least there is the respect here, not like there.
14. The one CCW report of the families problem before of misusing the money of the orphans but now they have the bank account to keep the children's money in the account.
15. Everyone was too happy about to get their won Christmas Present at the Party. They love this and every presents inside the bags.
16. CCWs report from the different areas of Ofafa about how the wheelburrows that Woza Moya buy for the grannies, are helping the Gogos a lot, they enjoy it.
17. The Play School children are well developed. We get good feedback from different peoples that the children who came from our Play School they have big difference and they are clever. At the Parents Meeting in DEC we get great feedback also. We feel happy to this.
18. The Play Therapists get different trainings on working with children in the play school they also do hand washing after going to the toilet even in their homes. High recomandation from the parents.
19. There was the excellent ECD 6 module trainings the 3 Play Therapists and 6 CCWs at Woza Moya have done. They go to Durban for one week every month, x6. They learn a lot. They 9 have been trained by AFSA on Early Childhood Development they get certificates.
20. The Play School now get a good cooker and cleaner at play school. It help them all.
21. Dingeni Khanyile had a fracture on the foot in the hospital. Woza Moya staff and Community Care Workers visited her and prayed for her, give support she thanks everyone from Woza Moya. She say she not get this care like this before.
22. The Woza Moya in Paralegal go to Kwamakhutha for one week training. He learns a lot.
23. The Media team did the excellent trainings, that OXFAM plan for us. Weaver media group from Durban came to Woza Moya many times in 2012. We benefit a lot and now can write our scripts for shooting.
24. Crafts is going well and the quality is very good. We now sell our crafts in the shop in Durban
25. All the WozaMoya have an outing to Durban. This was the best time for all team!
26. Getting income at the end of the month it helps us to keep well and our families. That is our stipends from Woza Moya.
27. Even the inflation is bad we get food to survive. Some community peoples are suffer a lot. We are more lucky than to the others and we can help if we can.
28. CCWs thank the way Woza Moya stand up for CCWs. When the local Government Department treat us bad and bully Woza Moya try support us.
29. To have Thembi Mveli, Child & Youth Care Manager, join the afterschool circus group, doing life skills. She makes big difference because she can talk more deeply to the children about the problems and do the one on one, face on face counselling because she was trained.
30. At this year no one died inside Woza Moya which means we are ok.
31. To have Satellite telephone and computers. No more problem to connect, if the electricity working.
32. To have demonstration garden at Woza Moya that encourages us to have gardens in our homes. We see how Woza Moya can eat every day to this garden.
33. We also learn to make tippy taps we know how to do it. It promote hygienic.

34. ARVs clinic that come here to our centre monthly it help those who haven't got money for taxi fares. Community take medicines for HIV and TB and few other here at Woza Moya.
35. Circus School children get Karate suits children are appreciates it. They are too excited and attend very well. They make difference, even in the community. Foster parents give us good feedback. These Karate children are more happy and behave better this days.
36. To have successful Annual General Meeting this year. It went very well, even Chief of Ofafa was too happy to stay with us and our work.
37. Community the World Toilet Day, they enjoys the day they gain a lot of knowledge about water, sanitation and hygiene
38. We is build new rondavel for one day volunteers. It goes well. Our Director explain that Volunteers can be very good for us at Woza Moya if we are looking well to them to fill our need areas, like ECD this time first. We must direct them, they must not direct us she say.
39. Everyone love the Soul Collage. This way to use pictures and answers questions makes us feel good. We learn more deeply to yourself.
40. Woza Moya Staff are respecting the CCWs they are not look down upon them.
41. Sue, our Director try by all means to get funding and she also do visits houses in the community. She not only sit in high office, and she is with us in community ground and understand things to support all the way.
42. After the excellent chicken Training, the farmer do exchange visit at uMzimkhulu. We learn about different types of chicken and how to look after them.
43. Anti Gilda who is a nurse at Christ the King Hospital did come to Woza Moya to do one month work. We benefit a lot the way she do door to door visits with all us, care Workers.
44. Acceptance at Creighton Disability clinic it makes our work easy. We transport the disabilities people there every month, mostly is children. Clinic has professionals to help our patients, so that the community is start to reduce hide away people who are disability less.
45. To have Community Dialogues in Ofafa it went well with different topics. The community like this way to communicate and discuss and they learn a lot.
46. IMCI is 'integrated management of childhood illnesses' 0-5years. This program we do with Department of Health and the other NGOs and it also makes our work easy.
47. This year World Aids Day was different than others. There was the Services that come with the Department of Health which makes the peoples to be happy.
48. Good relationship with Department of Health. Our partnership is working well.
49. Our Management Committee is so strong and excellent. They love and committed to Woza Moya. They do very well. Coming each quarter sharp to meetings and also other things.
50. Recommendations from different schools in Ofafa about children we are working with. They say children Woza Moya working with they are different to others. Better qualities.
51. WASH team did GPS and all water sources in Ofafa. Well done!
52. CCWs went to Underberg, Edzimbuku for special more deep IMCI training for baby weighing
53. Volunteers who come to Woza Moya can contribute a lot to the organisation. We have nice volunteers this year of 2012 they help us a lot and we love them a lot too.
54. Working with other NGOs is successful and it helps the organisation. We share partnerships
55. To get funding, we found one more donor to help us in crisis. Directors explain more about the South Coast Foundation (SCF) in America. Kathy Cook always helping us with also with some WM friends like Dottie and Catherine Anderson, Shirley and they add double monies. Also Arnold Zulman made a huge success to help us. And in South Africa great people like Dr

Kathleen and Hank. So many important people to help, Sue tell us all. This all make a big difference to our work these many great supporters.

56. Support groups help the community to cope with challenges for different people the participants are keep on coming. They are benefit a lot of psycho-social support.
57. 9 Woza Moya workers who have been trained by AFSA on Early Childhood Development they get certificates.
58. Media team is now to working well without Roy. In Begin media team miss Roy it is difficult because Roy was to go away 6months and now they can get along making videos. We can make scripts to check first with Sue or Managers then we can make movies after that.
59. Some CCWs received a set weighing scales and weigh the children. This is going well.
60. Annual Audit complete successes. Woza Moya very lucky for Theresa project Accountant, Sue explain, who does the important work for us all the time. Everyone at Woza Moya can see all Money is available for everyone to see every time.
61. Success on marketing to do website Jovita help a lot. Sue do Newsletter every month, now beautiful calendar for 2013.
62. Employment and feeds many children. Woza Moya workers are 50 peoples from Ofafa now.
63. Community get seedlings Woza Moya to plant, at the good time, it is raining.
64. To have Lindiwe at Community Centre, a good cooker and cleaner to keep Woza Moya nice.
65. Community Care Workers have monthly internal support group it help them a lot. They take to many things from their chests to share and support each other.
66. Woza Moya workers get uniforms, like a new T-shirt in 2012, that they wear when they go to work. The uniforms is beautiful!

CHALLENGES & SOLUTIONS

1. Other people they get seedlings from Woza Moya they have a problem of not taking care of the seedlings animamals like goats are destroying the gardens.
Community must be encourage to make fence with tree branches and to use other ways of fencing.
2. Community sometimes they get refferals from Woza Moya Programme managers they don't go relevant places; they don't follow the doctors instructions.
Encourage the community to go to clinic and tell them about the importance of their lives.
3. Other community they donot have taxi fares to go to clinics they stay at home even they are very sick.
CCWs must to encourages the community to go to the mobile clinics. They can walk to here, not need taxi fares
4. Sometimes community don't satisfy if Woza Moya gives assistance they want even more. They think we more strong than Government to do more. Even when the Government and Municipalities give no help at all they angry for Woza Moya not do more.
Explain the way that they can understand how Woza Moya works. We are NGO not Government and we can try to make Municipalities to do the work, give services better.
5. Toilets are full and they are not in a good condition and not good places for disabled peoples, old people and sometime dangerous for young children.

- Continuing teaching the community how to maintain the toilet. WASH programme continue to put effort to meeting Water and Sanitation leaders in Ixopo, Advocacy for better service
6. Other community members they need help but they don't want to give CCWs the ID Numbers. This difficult for our reporting data procedure and so that Woza Moya Staff can do Referral to Government Departments.
If somebody doesn't want to give ID we must explain why we need IDs. If she or he continues doesn't want to they must leave him or her. They cannot get our help
 7. Peoples take an advantage of pension although they are not qualifying because of employment problem. They do fraud.
Explain that he is not qualifying for the pension. Fraud is crime to go to jail to do this.
 8. There are unprotected streams, animals come into and make dirty drinking water and broken boreholes
Report to WASH programme. Learn to fix boreholes and the tanks pipes because Municipality not usual coming. Encourage the community to do themselves. WASH Committees starts early 2013 learn more about how to do yourselves. And be more responsible not vandalise natural resources.
 9. Primary care givers are not responsible for their sick peoples they ended up not take their medication in a right way
CCWs teaching with the family how to look after the sick people at home. Explain more deeply how to take the medicines in the correct way and continue check every time
 10. Parents are not pay school fees in the Play School, for only R20 each month. They take out children in the school in the middle of the year because they not understand and respect Early Childhood Development. They thing ECD not serious and to be important as the real school, especially too the Woza Moya to play a lot at school. They fail understand to play is most important thing for children.
The child must pay before start at school. We know by ourself the family that have no money, then they not paying at all. Keep to educate parents, especial the old Grannies, Foster Parents to ECD. Important to all the lives of our children.
 11. Many peoples they do waste disposal in rivers and damns and any places
Continue with education about advantages and disadvantages of clean water. Teach the community about to dig pit and burn waste and teach about hygienic practice. Refer to WASH programme.
 12. Other parents are don't take care of disability children. They don't follow the instructions they get from Creighton Disability Clinics and missed appointments dates. They don't take care of their children's lives because they thinking disability children is less than others.
Encourage those parents who missed the dates of taking children to Creighton clinic the importance of appointments. Also more education on the Human Rights of Disabilities. The CCWs did the Disability Awareness Training this year which was to open our eyes. Now we must need show the community more about this
 13. Males don't want to do VCT (voluntary and counselling test – for HIV) in the clinic. They instead take their wives ARV treatment, using half of medicines, they want to share treatment with their wives.
Explain to the man the importance of to testing early and educate about CD4 count and taking treatment early, it is not good to share treatment. Both the wife and man will now suffer because the ARV not working like this. It dangerous.

14. Misusing of finance.
Teach the community how to look after the money. For example to help the families to do budget, especial the Grannies with orphans they don't know how to do.
15. Some Community members even Scared of collecting treatment here at Woza Moya, because for HIV and TB, because others to see this.
Life is important and encourages them to come because even at clinic in town they tell them to come to Woza Moya. Do more counselling at homes to support to be free and brave.
16. Youth abusing old age peoples.
They must use Mpimpa line (anonymos) to report those who abuse elders. This better way because some youth is dangerous and bully.
17. Gossiping each other workers.
Stop gossiping should talk to that person if she or he is doing mistake because she won't see her mistake.
18. Jealous about Christmas present in the community
We should explain that the presents are for those orphaned and vulnerable children who attend afternoon afterschool support group programmes, circus and karate school, for support groups of children living with aids and Grannies to look after orphan households, every time.
19. Other neighbours if they have problem to each other's CCWs have problems to do home visits in that area because of their conflicts sometimes they Witchcraft each other.
Teach community about confidentiality and you not involved in their problems. CCWs job to respect all peoples and keep trust, is not the problem of CCW. The CCW not take sides.
20. Some Community people don't want to be taken photos.
Explain to the community why we are taking photos and ask permission first.
21. Sometime Government department official refuse take referral letters from Woza Moya.
Make sure too know the name of the person who treat you badly and report to their superior. Woza Moya Staff follow up the Complaint to higher office.
22. If somebody donot allow you to work in the home but there you sees there is a need like someone lying down looking like dying.
Leave him and come back on the next day, because that bad day is maybe for other reason.
23. Government DsD don't give Play Therapist forms to be filled while they don't touch managers. Not respect and professional.
Don't agree anything without touching the Managers. Also the Management Committee and Board must agree first.
24. Community don't want to sign attendance register and home visit sheet but they need help.
Explain about yourself and what are you doing at Woza Moya if she don't accept you won't force him or her. Leave him or her because he have rights he also have the right to say no. Come back on the following day.
25. To find good toilet which do not need water. Because water is finished, especial in the Winter days the is no water in Ofafa
Alan say he has been in WASH Toilet summit he learn a lot now he will start the waterless toilet in Woza Moya and see they are working, like demonstration first. Later we start to try in community. But now encourage the community to dig other new holes for toilets.

26. In different schools they donot give children school reports because they donot pay security fee. So the poor children are abused. They cannot go to next grade with no report
Child & Youth Care Manager will contact Department of Education and get information related to that issue. Also report cases and details to monthly Ixopo stakeholders meetings.

THE END

Appendix A:

WOZA MOYA - Support Group Guidelines

1. Sit in a CIRCLE (light incense, candle, gong, talking stone)
2. warm up (various ways e.g. body scan)
3. SIT IN SILENCE FOR 2 MINUTES
4. Begin with HIGHLIGHTS and HEADLINES (quick go around)
 - a. How do I feel in my life right now? (news & feelings)
 - b. Pass the watch/timer – One minute each
 - c. Really listen to each other
5. Have the talking stone in the centre of the circle
6. What's working well for me – POSITIVE (1-2mins each)
 - a. Start with the words: 'I feel good about...'
 - b. Something positive
 - c. Only the person holding the stone talks
 - d. Others listen
 - e. Person to left of speaker REFLECTS back to group on what has just been said
7. What is not working well – CHALLENGES (1-2mins each)
 - a. Start with the words: 'I feel bad about...'
 - b. Only the person holding the stone talks
 - c. Others listen
 - d. Person to left of the speaker REFLECTS back to the group what has just been said
8. OPEN CIRCLE
 - a. Facilitator places talking stone in middle
 - b. Open invitation to take stone and talk further
 - c. Only person holding the stone may talk
 - d. Everyone else remains silent and LISTENS
 - e. Responses IF anyone feels the need – try not to give advice

9. ENDING (quick go around)
- a.** 'In this meeting I felt"
 - b.** warm down e.g. body scan
 - c.** Sit quietly in circle for a few minutes