

## **WOZA MOYA REFLECTIONS FOR 2016**

### **Highlights of the Year**

1. **Food parcels** for the community made a huge positive impact to vulnerable children
2. "ISITOFU" the wooden pellet burning stoves are now working nice, less smoke in homes, no need to collect firewood every day, warm rondavels in cold days. Wonder bags is working well and saving monies
3. Woza Moya is now **chronic medications pick up point**, designated by Department Health, make free & easy for community to get their drugs now, no problems like taxis, money. Community member taking medicines better now, less defaulting and more compliances.
4. **Creighton Disability Clinic** where Woza Moya is transporting people every month is excellent service and helping our community and children a lot. Thanks to Debbie Rowes
5. Good relations between our Director, Managers, Committee & Workers at Woza Moya.
6. We found some few new donors at Woza Moya this year, well done Sue!
7. The community love and respect our Community Care Givers (CCGS) due to there excellent jobs done
8. Good partnership between Paralegal Manager, Sbonelo and SASSA, helps a lot
9. Community enjoys Learn to Live especially schools, the Youth benefit
10. Strong partnership between Woza Moya and local Department of Health
11. This year 6 Woza Moya people trained all year to be **TRE** Facilitators with Su and Robin
12. Dr Karine coming to help at Woza Moya for few months this year, was great and she also do some home visits & Trainings
13. Other **Volunteers** in 2016 helps Woza Moya a lot, special Jovita, Sue says is doing so many jobs for Woza Moya all the time.
14. Our monthly internal Support Group for our own CCGS in the garage is doing well
15. Second hand clothes, donated help vulnerable people
16. New **Youth Centre** at Woza Moya, thank you to Inspiring Leadership Trust. Young people are excited for the Computer Lab and the Library
17. Professional library, Jackie started before with 2<sup>nd</sup> hand books, Decimal Jewelry system
18. A lot of **Youth development** and training this year, like Stepping Stones, etc.
19. Youth thanked Management that the time they ask for more training the Management say yes and encourage them to always grow develop themselves
20. We found many Youth talents from the community this year
21. Contribution of sani pads in the schools from Dr Marion & Rotary, makes the girls happy and life more easy
22. Good partnership working with other Crèches from the community; our **ECD** Practitioners help the other crèche teachers sometimes on –going. Also capacity building

- for our own ECD staff, like Discipline Training with Mari van der Merwe & Friends. They thanked Mari that she promises to combine all ECD practitioners at Ufafa valley.
23. The ECD Staff and CCGs is communicating well to each other to see the children's health, like Road to Health cards and monthly weighing and so on. Jabu Mjwara and Lindiwe Sosibo and Jane is great team.
  24. Khanyisane and Sçelo, 2 young male staff replace Mrs Zuma at Play School, went to have baby; the children love uncles, because some children do not have the Fathers and now they see good men to do such a good job like this. Well done!
  25. Children in our Play School developing well; for e.g. a boy not talking, now he talks, also Christmas, the children was very happy. Thank you to Deidre and SANTA SHOEBOX!
  26. To have refresher **C-IMCI** training is helping a lot to CCGs and also ECD Staff. Children 0-5 are benefitting
  27. **Sports** Program is huge success, quarterly Play Offs for netball and Soccer. And extra support from Sports and Recreation Department was very good.
  28. **Crafters** are developing this year; Sue says due to ROTARY (Marion & John) and Angela and Venessa and especially Jovita, Volunteer Crafts Coordinator
  29. A visit in Durban KZNSA Crafts Buzzart and see other crafts, this is fantastic!
  30. Home visits with Sue and Jane. We always happy if our director and manager coming into community homes to see everything how it is our work
  31. Star thanked Benedicta Memela and Mthobisi Mthembu to check emails for them regards crafters updates at [design@wozamoya.org.za](mailto:design@wozamoya.org.za)
  32. Nonhlanhla Ndlovu thanks Star Ndlovu & Dumisile Mbanjwa to empower her about craft
  33. New **Self-Help Groups**, Mazisize and old SHGs; the community is love this program.
  34. The farewell party to Mrs Khoza (she old now) was done well. And new SHG Facilitator is young and clever and respecting all people and very poor. SHG members is happy.
  35. Thulisile Mtolo (SHG Manager) received best certificate of being Staff person of the year
  36. People in the community are starting to accept their HIV status more; even though young boys are most stubborn and secret about their HIV status
  37. A prayer by CCG Phumzile Mbona, while one of our CCG's was sick in the hospital. Care for each other, we appreciate
  38. Life skills programme on Healthy Lifestyles is doing well in Snevuso and Woza Moya and partner OVSA is create excellent manual for this programme to continue. Sbonelo and Sine do great job to follow through.
  39. Woza Moya **Monthly Wellness Days** helps people in the community to cough up difficult matters and feel free to talk; they like this. Sbonelo is adding very important information to these days.
  40. **BRC** retreat few kms away from us create excellent opportunities for friends; thank you to Trish Bartley, she pay for our Staff to go on MBSR retreat with her. They enjoy this.
  41. And BRC is taking our kids to go on Children's Retreat. Woza Moya Children highlight.
  42. Sue explain the BRC it helps Woza Moya, Trainers and People for Woza Moya can sleep there and they charge us much less rates. And other matters too.

43. **International AIDS Conference**, Global Village, attended by Youth for the first time. It was amazing to us! We met, talk to other NGOs and People all over the world. Jane Nxasane and Lindeni Nzimande attend all conference meetings; they develop themselves.
44. In our team we do not hide information; we shared with others, we grow each other and our Community with the knowledge
45. Mthobisi Mthembu is excellent **driver** #1 for Woza Moya. He takes staff to Training in Pietermaritzburg and to meeting at Mzimkulu and to Durban. He is safe and professional driver, everyone is happy. He doing all **shopping** for Woza Moya perfectly.
46. Alan Hofland, he improve **Security** at Woza Moya, and all the **Buildings and Maintenance** (and water & sanitation) is in perfect condition. Also the **food gardens** are producing great food all time, Alan is planning this, Siyabonga and Sipiwe do great job there.
47. Mr Ndlovu on **Management Committee** agree that Quarterly Management meetings is happen perfectly on time and thanked Sue Hedden for hard work with Donors. Mr Mdladla thanked Sue Hedden about financial report, they can see all money in and out every quarter.
48. Mr Mdladla thanks Sue, Benedicta, Jane as 3 leaders, work is smooth together and top
49. Phumlile Dlamini thanked everyone to respect her as they vote for her to represent CCGs on Management Committee. Everyone say she do a good job.
50. Scelo Chiya thanked Woza Moya committee for giving him a 2<sup>nd</sup> chance, to return here
51. Thanks God because Woza Moya director Sue still alive ; CCGs requesting that Sue Hedden must still continue at Woza Moya and being calm, don't give up
52. **Children Living with HIV/Aids** - they are happy to visit Woza Moya Quarterly for the special day, food games, counselling, lay to each other etc.
53. The wonderfully work done by Mrs Nxasane to assist children who as Community Care Givers we not to always reach; she find them
54. Scelo Chiya thank Viroshen and Roy for the **Media** training. We 2 Media Workers, work well together. Scelo trains Khanyisani very well.
55. Improving of technology to Woza Moya Workers using (WhatsApp and Facebook). All teams have their own email addresses etc.
56. Star Ndlovu thanked AFRIDEC who help Woza Moya with electricity which was a big problem. They sort it all out and the do free cabling all over Woza Moya
57. Mthobisi Mthembu thank God all Woza Moya team all present and alive
58. Sue Hedden mention Woza Moya United kingdom that started in 2016, the 3 to Trust are Peter Macfarlane, Trish Bartley, Dr Karine Nohr and welcome Maggie #4
59. Mrs Memela thanked Woza Moya team to respect her by calling her 'mama' mother
60. The CCGs and Staff thanked Woza Moya about food to eat at work, this makes big difference, to work in a job feeling satisfied
61. Benedicta Memela is good Office Manager, looking after Petty Cash on the ground, she knows every community price.

62. Woza Moya begin with a **morning singing & prayer circle** and to say how we are each day. We like to start daily as this is important, maybe one person has challenges
63. Sue thanked quality staff, quality cooks and quality committee. Dingeni add we also got quality chickens and vegetables. Jane say our CCGs doing quality work
64. Our night watchman is keeping us safe. Thanks God **no criminals to Woza Moya in 2016**
65. Clients are getting better, more health and more power and do more by themselves
66. Phumile Dlamini thanked Mrs Khanyisile for home visit she does, to follow all CCGs, to monitor and support (and checking) on home visits. Very good work.

### **CHALLENGES\SOLUTIONS**

1. Zilindile (CCG) was rob at Spar in Ixopo town  
**Be more careful**
2. Zilindile's family member was killed  
**Tell your family when you are taking a trip**
3. Thembi's brother was involved in a car accident  
**We send our condolences**
4. Rate of women abuse increases  
**Treat females and males equally**
5. Patients are non-compliant  
**A family member must remind him/her or the patient can set a reminder on his/her cellphone. Demonstrate how do this.**
6. A child was not given ARV treatment properly. The primary care giver not aware  
**Educate and give advice to the one giving the child treatment**
7. A certain mother cannot accept her status to the point that she drinks alcohol instead of taking HIV treatment  
**Educate, do counselling and refer the patient to close by family member to help her**
8. Food was stolen from Woza Moya kitchen and cooks were the prime suspects whilst everyone has access to the kitchen  
**There are now new rules already pertaining the matter. Now only cooks allowed in Woza Moya kitchen. Key is kept in one place only. Now no more theft happens**
9. The CD children love at play school use was stolen, Gcina Mhlophe, they use all the time for song and dance timing  
**Put the CD at a safe play. Have a copy on the computer. Don't leave anywhere because same facility is using for afterschool children, being naughty age, teenagers**
10. People who use Play school for other purpose do not clean it after using it, so that ECD practitioners are always cleaning every time  
**People must clean by themselves, and managers must over look this, make sure that they do. Office Manager to double check**
11. Young mothers do not take care of their children

- Encourage mothers to take care of their children, by give more counselling and support. Maybe next year we do more workshops for teenage mothers
12. Medipost did not do their job properly & pay us so little money. They is big wealth pharmaceutical company; they only pay Woza Moya R411 p/month for delivering medications for 120 patients  
There is no solution about the money side; but for those who did not get their medication, because Medipost made an error, they should take taxi to Ixopo to collect. Sue add that we most report errors to Department of Health because they pay Medipost big money to do job properly.
  13. Death of two family members in one month in same family  
Send our condolences and care worker must do follow up counselling
  14. Death of members of self-help group  
We send our condolences. Members should still follow to the rules and new members should be elected in place of deceased
  15. Mrs Mkhize's family member is ill and the patient do not want to visit the clinic  
Educate and advice the patient and find out why he/she does not want to visit the clinic. Maybe WM manager can visit if Mrs Mkhize want this.
  16. Youngsters have become alcoholics  
Educate youth on how to take care of themselves. We need to keep adding more activities for Young people because no jobs. Increase Youth Development
  17. Lack of communication, taking each other for granted amongst Youth Staff of WM  
Youth should have a meeting and talk about this. Sue say, you are next generation of Woza Moya, you must learn ways to get along better and communicate well. Not need for us older staff to join, you must find your own solutions now
  18. Some parents come late to fetch their children after play school so that ECD Staff are waiting until late, looking after children, so they cannot complete their own work still  
Certain steps should be conducted or followed and managers should do follow up. WM leaders can write a letter to these guardians to make sure they listen now
  19. Computers crash and some files get lost  
A person must save his work always; and WM always has Back Up. Ask office Manager for back up if you need
  20. Drinking alcohol whilst taking HIV and Other treatments  
Educate about dangers and advice patients on best way
  21. Some Orphans did not get any benefit from Foster Child grants or Foster parents using monies for themselves not the children, no school clothes, etc.  
Educate people on how to follow instructions and report cases of this abuse to Department of Social Devilment
  22. Children doing drugs due to peer pressure ended up leaving the community and relocated in Durban on streets  
Do follow up in order to identify root problem, why do these kids start this and end up drugs and runaway, to prevent more kids continuing that same way

23. Crafters feel unwelcomed because they do not have Woza Moya uniform and they were never given any Christmas presents  
 Crafters are beneficiaries not employees, Mdladla Management Committee Member explain. Sue add we have 1000s beneficiaries in Ofafa Valley. We cannot give them all Woza Moya T-Shirts and Presents.
24. There are thieves so it is not safe for children  
 Parents should communicate with drivers. The community should help each other to keep eyes out for these thieves and catch them
25. Those who are collecting their treatment at WM they don't want to come for themselves they always sending people; they still secret about their health issues.  
 CCGs to plan visits these patients (list of name in WM office), counselling
26. CCGs not happy about this year. CCGs are earning less money than their expenses. They not able to feed their family members after work all month  
 They should communicate with managers. Sue say it's hard to get more money even now other projects are closing down.
27. Crafters (Star, Dumisile, Benedicta) have too many managers, they always telling them different things at the same time and by the time the emails are coming every day they fell confused and tired.  
 Maybe limit, only 1 email a day for example. Managers should have a meeting. Sue says lets us 4 meet tomorrow talk more
28. Those who do not have birth certificates find it difficult because they have to travel far to do them, if 31 Days are passed after birth  
 Encourage parents to do birth certificate before 31 days after birth. Explain more, how difficult if they delay
29. In self-help groups the elders do not give the youth much time; maybe no trust  
 Separate facilitators or they should work together to find solution to this problem
30. Parents are not taking care of their children  
 CCGs must continue monitor and educate especially young parents
31. The crèche's are on competition instead of working together sometimes  
 Play school teachers should continue communications with CCGs about the problems they come to see, so that they both sides knows all information
32. Youth are using their grannies pensions to buy airtime  
 Grannies should place their bank cards in a safe place. Advise them
33. When WM Staff are doing quality control the Crafters gets angry  
 They were told about quality control and they were educated on how to do it.  
 Maybe Jovita can talk to Crafters next time. Benedicta did good job to say we have to do quality control in order to sell our crafts
34. Foster Parents don't want their children to be suspects  
 Educate
35. Government is changing identity documents and the poor can't afford the new identity documents

Encourage people to do smart cards

- 36.** Children's Road to Health cards sometimes get mixed up as children often exchange each other's on their way home and parents complain to the teachers as if they are not doing their work properly and teachers are mixing the cards

Woza Moya can be communication channel between parents and their children.

Write letters to all.

- 37.** People do not understand how SASSA work to the point that it seems as if SASSA do not do their job properly

Educate about how the government department works, at regular Community Learning Workshops around Ofafa Valley

- 38.** Some people visit Creighton whilst they are not sick and that result in Mrs Nxasane coming back late

Improve reporting, put checks in place. Not fair to sick ones, need this service most

- 39.** When one person working at WM does something wrong, people end up saying all of the workers are wrong

Educate and let us communicate well and to remember we represent Woza Moya good name in community

- 40.** Thieves steal livestock and rob houses

Apply for stock branding so that the SAPS will be able to help them

CCG	Community Care Givers
ECD	Early Childhood Development
SHG	Self-Help Groups
BRC	Buddhist Retreat Centre
TRE	Trauma Release Exercises

Minutes Done by: Scelo Chiya, Zama Hlangu, Mthobisi Mthembu, Sinala Nombanga